Configure IMAP for iPhone or iPad

SmarterMail > Desktop and Mobile Synchronization

The iPhone and iPad supports IMAP. IMAP will allow you to retrieve emails and folders from SmarterMail and leave the emails on the server.

Refers to All Versions of SmarterMail

Follow these steps to create a SmarterMail IMAP connection to an iOS device with Firmware 5.0.x:

1. On the iPhone, tap **Settings**.

2. Tap **Mail, Contacts, Calendars**.

3. Tap **Add Account**.

4. Tap **Other**.

5. Tap **Add Mail Account**.

6. Complete the Name, Address (email address), Password and Description fields.

7. Click **Next**.

8. Ensure IMAP is selected.

9. Enter your incoming mail server information:

   o Hostname is **mail.unionstrategiesinc.com**

   o Username is your full email address

   o Password is the same password used to access your email.

10. Enter your outgoing mail server information:

   o Hostname is **mail.unionstrategiesinc.com**

   o Username is your full email address

   o Password is the same password used to access your email.

11. Tap **Next**.

12. The iPhone will attempt to establish an SSL connection to your IMAP and SMTP servers. If this succeeds, you will be done and can proceed to step 13. If this fails, you will see the prompt, "Do you want to try setting up the account without SSL?"

   o Tap **No**.

   o Tap **Save**.

   o When prompted, "This account may not be able to send or receive emails. Are you sure you want to save," tap **Save**.

13. Tap your email address to go back.

14. Tap **Mail** to go back.

15. Tap the **Home** button.

16. Tap the **Mail App** to check your configuration.